

Business Analyst (m/f/d)



To strengthen our team in Sofia we are looking for you as a Business Analyst (m/f/d), remote is partly possible within this position.

How you'll provide positive impact

- Take responsibility for **Identity Management projects** and be a key Business Analyst with our valued customers.
- Convert business requirements into **robust and sustainable IT solutions** that drive success and growth
- Embrace your expertise in **agile development methodologies**, such as Scrum and Kanban, to foster a collaborative and efficient work environment
- Play an integral role in the **analysis phase within a scaled agile development process**, crafting detailed user stories and concepts to drive project success
- Bridge the gap between the **client's business and IT departments**, ensuring seamless collaboration to achieve project goals
- Develop an **in-depth understanding of our customers' business processes**, paving the way for tailored and effective solutions.

Your Skills and Requirements

- You have a successful university degree (Master, MBA, PhD) in **business informatics, computer science, mathematics, physics** or in a comparable field of study
- **Strong IT affinity** and an **analytical understanding of complex contexts**, enabling you to bridge the gap between business and IT seamlessly
- **Knowledge in software testing methodologies and processes** to ensure the highest quality of our solutions
- You have very good **presentation and communication skills** to effectively collaborate with stakeholders at all levels
- Skills in **Salesforce or similar CRM Cloud Services**
- Some **programming experience or basic knowledge of IT architecture** to facilitate effective communication with development teams
- **Basic German (B)** and **good English skills** complete your profile